

A large, light gray wireframe globe is centered on the page. In the middle of the globe, there is a stylized logo consisting of a blue dot above a blue 'i' shape, which is partially overlaid by a white vertical bar.

ABOUT OUR COMPANY...

INFRAHEALTH
GROUP OF COMPANIES

Mission

Infrahealth is dedicated to offering cost-effective infrastructure solutions tailored to achieve maximum results for healthcare professionals. We are focused on delivering medical billing, coding, transcription and insurance verification services utilizing proprietary software solutions combined with multiple, redundant, state-of-the-art call centers.

Overview

Infrahealth is a one stop shop for big and small practices regardless of their size. Infrahealth is one of the few companies in the country that offer all the services and the entire suite of software applications required to operate a medical facility efficiently so that the physicians can do what they do best – practice medicine!

Offering

- Billing Services
- Coding Services
- Transcription Services
- Insurance Verification Services
- Software Applications
 - Electronic Medical Records
 - Practice Management Suite
 - Insurance Verification (Patent pending)
 - Document Management



ABOUT OUR SERVICES...



Overview

Infrahealth provides comprehensive billing and accounts receivable management services. Our billing strategies are designed to maximize reimbursement without additional investment in infrastructure and HR by your practice. We provide both insurance and patient billing services.

Guarantee

We are so confident of our recovery capabilities that if the insurance money is not recovered because of our oversight, we will pay the provider an amount equivalent to their contracted Medicare rates.

Features

- Full Practice Management
- Fast turnaround time and payment turnover
- Reduction of overhead by up to 40%
- No HR issues to handle
- Constantly updated high-end technologies
- Patient demographics and charge entry
- Charge audit and claims transmission
- Error elimination that cause claim processing delays
- Both Insurance and patient A/R follow up
- Explanation of reports by our staff
- State-of-the-art call centers
- experienced account managers
- Claim adjudication
- Entry of old AR into existing software and/or migration from one software to another
- Insurance verification
- Provider enrollment and EDI enrollment
- We get paid after you receive your payment

... answer to all of your queries available within 59 minutes via Infrahealth online chat

Overview

Infrahealth will help your facility or practice meet the OIG's compliance recommendations; and develop a cost effective coding solution that is right for you through our team of certified coders.

All coding personnel are required to take continuing education courses to keep abreast of the latest developments in the ever changing healthcare industry.

Features

- Full coding support
- Temporary coding support
- Medical coding audits
- Educational coding services
- Coding support provided for:
 - General hospitals
 - Surgical hospitals
 - Diagnostic centers
 - Ambulatory surgery centers
- Quarterly reports
- Visit duration reports
- Specific ICD-9, CPT, revenue, and modifier code reports
- Other special reports by request
- Compliance Audits
- E/M documentation
- Surgical Op reports

Overview

Infrahealth's web based system facilitates easy access to reports anywhere, at any time. Turnaround time is decided by the client. We support all specialties and all kinds of reports.

Guarantee

If your report is less than 98.5% accurate according the American Association of Medical Transcription standards, the report is free.

Features

- Stringent quality control
- Edit and share reports online
- Save images online along with the reports
- Electronic Signature and Auto Fax Capabilities
- Reports customized to your satisfaction
- Extensive search capability
- Save time by using macros
- Accounting of voice files and related reports
- Digital Recorder or Toll-Free Telephone Dictation
- Easy to Use Software Downloads in Seconds
- Electronic Delivery of files in 12 to 14 hours
- Stat files available in 2 to 4 hours
- EMR Integration and Integration to HIM Systems
- Multiple Site Support
- Unlimited Remote File Storage and Backup
- Management and Work Flow Reports
- No Capital Investment Required
- No Long-term Contract Required
- HIPAA compliant

... 24/7 Customer Service available via phone

... 24/7 Customer Service representatives available via Infrahealth online chat

Overview

Web based service facilitates eligibility verification, referral checking, pre-authorization and pre-certification in a time saving and efficient manner. It enables users to proactively determine patient eligibility for services with certain payers, prior to services being performed. Automating the eligibility inquiry, the application ensures prompt patient verification, reduces registration time and prevents payment denials.

All responses are stored in a database where information may be viewed by the users as many times as they like and re-verification can be done without reentering the data on each visit. This will reduce registration time, create labor savings, receive eligibility verification on all patients, reduce denials and lessen errors and omissions.

Guarantee

All of your verifications and related work will be completed within 8 hours of request. Stat requests will be completed in 90 minutes or less.

Features

- Automatically scans patient insurance card
- Pre Authorization, Referral checking, Pre certification also available
- Details obtained according to your specifications
- Store images and relevant information to the database
- Stand alone application for EDI transactions to request eligibility verification
- Integrates with Practice Management Systems via HL7
- Data values can be seen in XML or PDF format
- Parsed information to automatically populate data fields in Practice Management Systems
- Customized to the need of your practice
- Verification done even if Insurance does not allow web interface
- HIPAA compliant



ABOUT OUR SOFTWARE...



By providing you a better workflow management Infrahealth Xpressmed, IH-XM, allows you to see more patients without working harder. It improves marketing and public relations to increase patient flow.

Increase Revenue by improving collections through management of referral and eligibility data, managing managed care payments and bonuses, having tools to generate research income and by coding optimization.

Reduces Expenses in the form of storage and retrieval of records, transcription, data analysis, paper storage and access, staff, paper/forms costs.

Reduces Risks by improving quality of documentation, maintaining security and integrity of data and keeping documentation and coding in compliance.

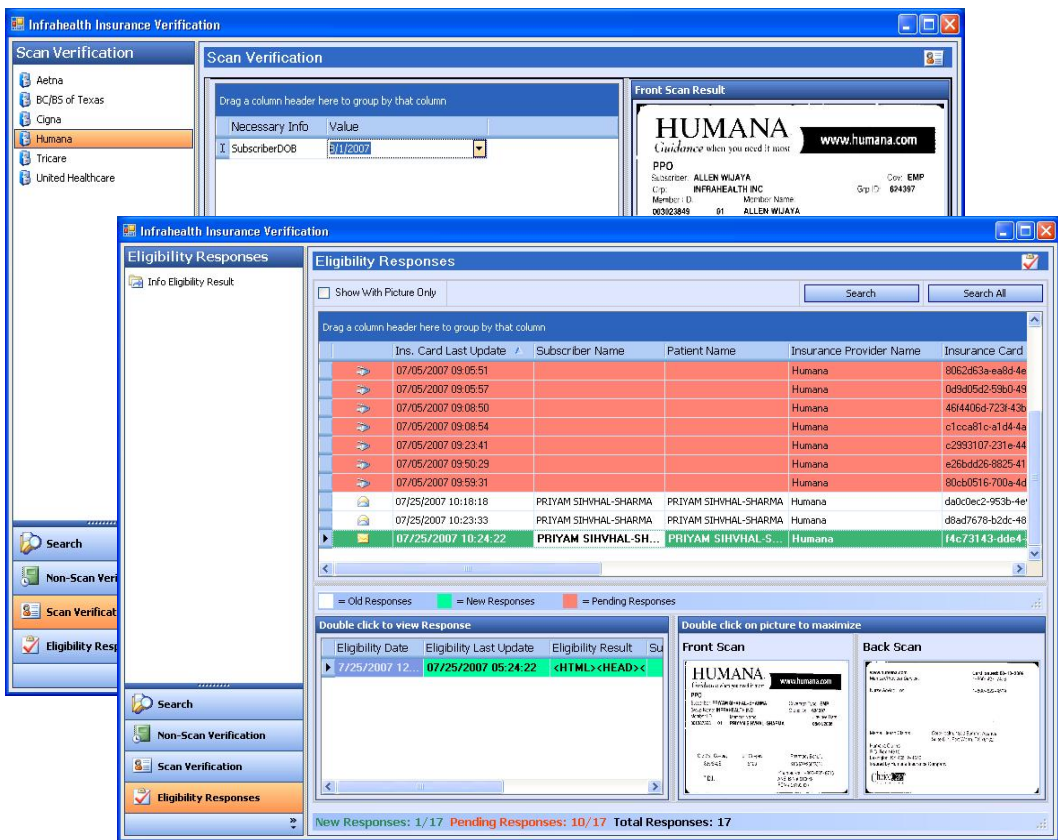
Improves Patient Care Quality by improving documentation and managing protocols easier than ever before.

Other Features

IH XM allows you to properly document patient care faster and more efficiently. Patient data is stored in a relational database for easy retrieval, analysis and exchange. It also incorporates a number of features that help you with referral authorization, eligibility verification, and day-to-day contract management.

- Patient Registry
- Document Generation
- Billing System Interface
- Referral Management
- Contract Management
- Reporting Follow-up/Recall
- Fax Capability
- Patient Instructions
- Electronic Chart
- Image Management
- Coding Optimization
- Electronic Data Interchange (EDI)
- Outcomes Analysis
- Lab Order Entry/ Lab Result
- Prescription Generation
- Graphing





IVEM is an innovative piece of technology that verifies data regarding a patient's insurance eligibility. By using electronic interfaces, the system automatically connects to a health plan to retrieve information like eligibility dates, co-pay and deductible amounts, excluded services, maximum amount of benefits and other desired information. At the time an appointment is scheduled, a representative can verify insurance over the phone with one click or one can swipe the insurance card when the patient arrives for a visit.

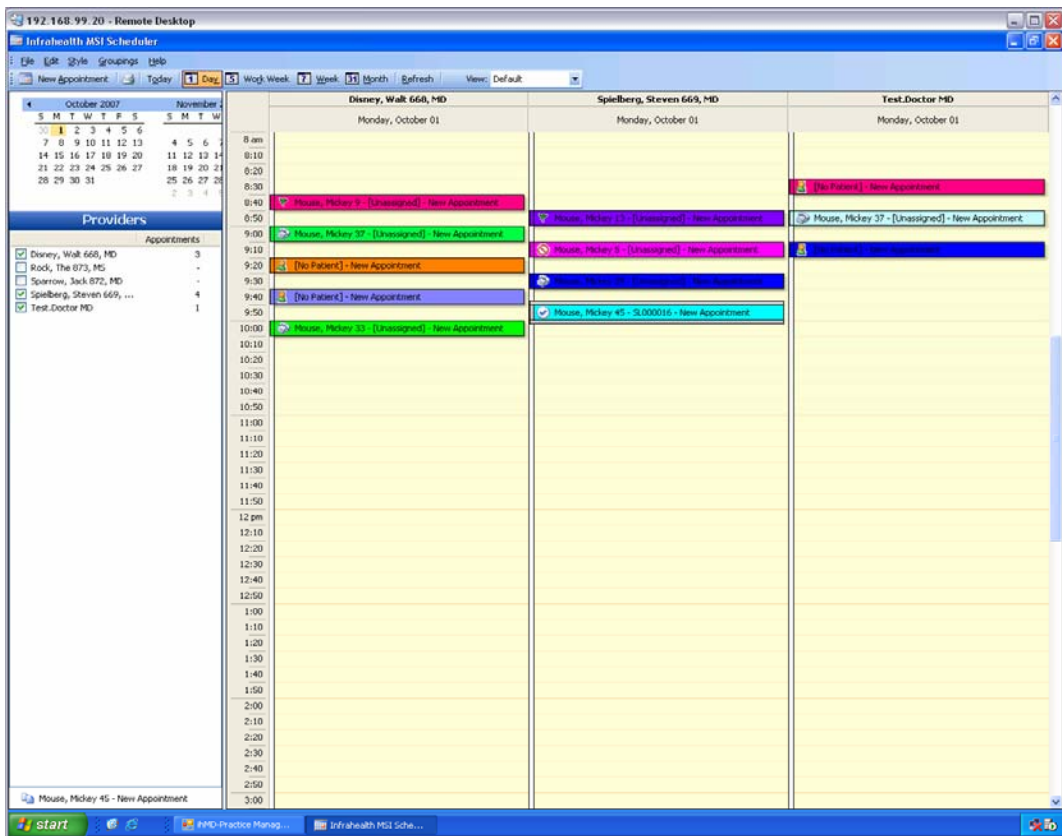
It is a stand alone product and is compatible with any billing software.

Infrahealth provides a terminal based service package for physicians, clinics, hospitals that includes the following services:

- Patient Eligibility and Benefits
- Co payments
- Electronic Referrals
- Pre Authorizations

The swipe of a card enables you to never loose any money because of an ineligible patient!



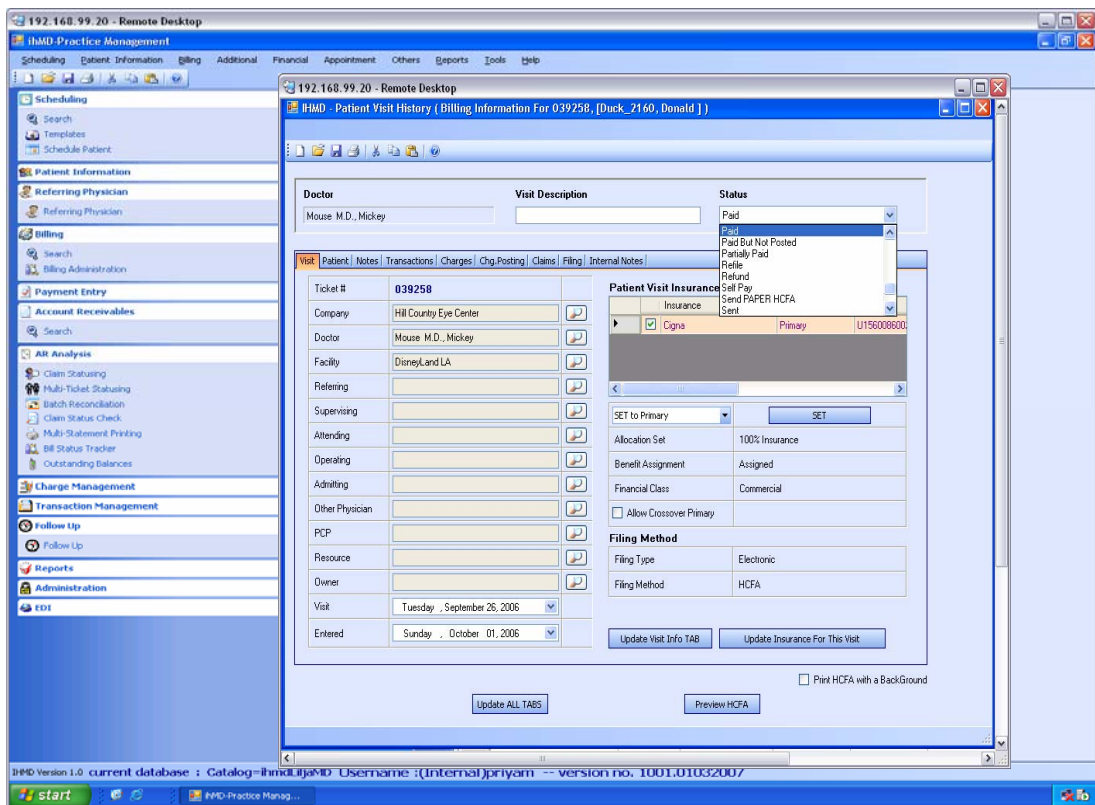


Infrahealth's point-and-click, intuitive and easy to use appointment scheduler allows your office to manage the daily schedule electronically.

Main features include:

- One click to create, modify and cancel appointments
- Drag and drop feature to reschedule appointments
- Multi provider, multi location facility available
- Patient demographic lookup tools
- "No show" tracking
- User definable scheduling templates with viewing by day, week, month or year.
- Appointment history tracking
- Recurring appointments
- Automatic fee ticket creation
- User-defined, multi-view scheduling, color coding, display of simultaneous multiple providers
- Real time synch with Infrahealth's web based scheduler or any other scheduling software
- Notification of account status at scheduling time
- Unlimited, controlled over bookings
- Request/confirmation feature
- Appointment reminders
- Referral tracking



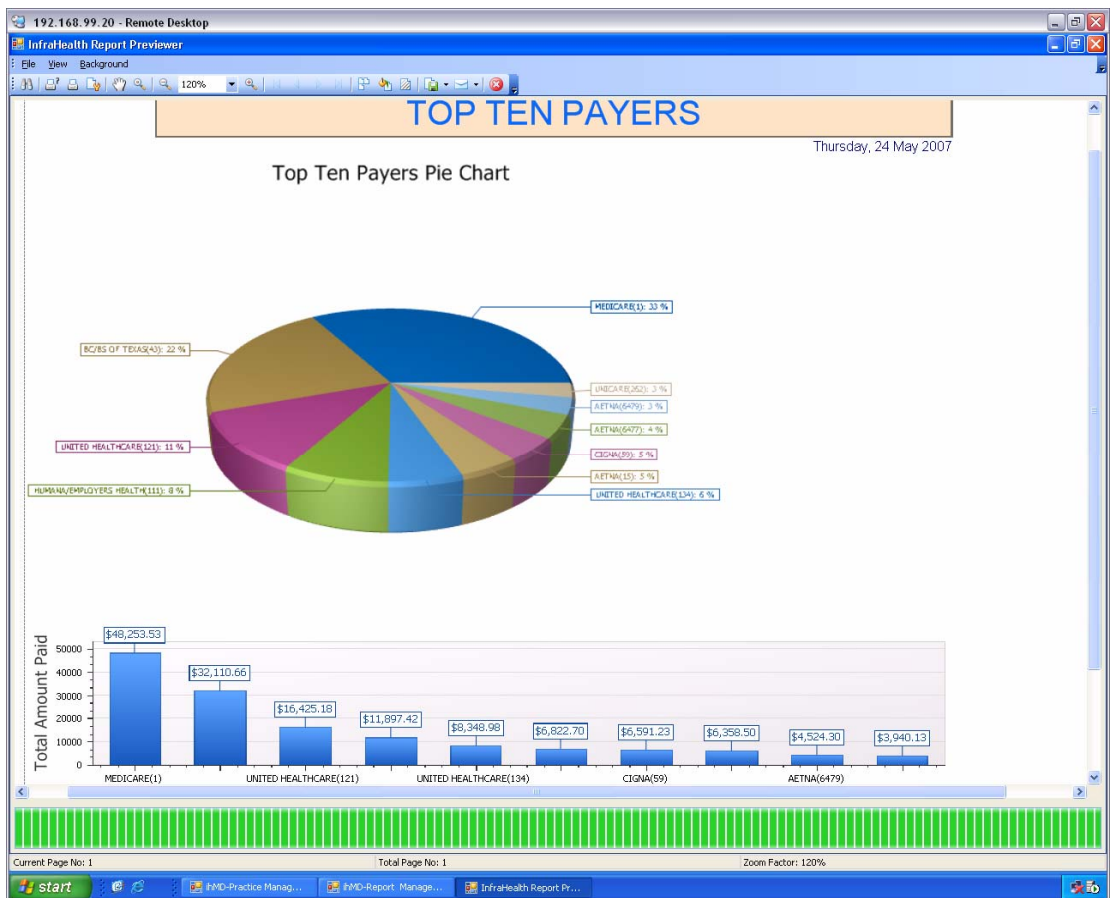


Infrahealth's goal is to assist practices in cutting costs, increase revenue and reduce risk. Using the latest technology we provide the advantage of a total solution backed by a financially stable, customer oriented company.

Features include:

- Electronic claims submission
- Scanned document storage
- Data entry outsource
- Built in claim scrubbers
- Checking of approved diagnosis codes
- HL7 compatible
- Paperless
- Patient and Insurance collection modules included
- Scalable for rapid growth
- Electronic claims edit capability
- Audit trail of changes
- View patient statements as they appear to the patients
- Streamlined visit process allows to create a visit, post charges and submit for electronic transmission all on one screen
- View completed claims on screen before submission or printing
- Demographics window allows access to information by making pertinent patient data available with a mouse click





In addition to standard reports, we provide comprehensive reports with extensive customization options to allow a detailed analysis of your practice.

The basic reports include:

- Aged Analysis
- Summary Analysis
- Monthly Revenue Reports
- Reports by location
- Collection Reports
- Export data to Adobe, Excel, CSV, RTF, MHT, Text, HTML and Graphics
- Provider, date and facility
- Specific diagnosis and billing level
- Encounter summaries with ICD, CPT and E&M level
- Patient demographics analysis
- Reports detailing labs/x-rays and other investigations
- Create appointment reminders, no-show letters, and referral letters

If a customized report is required, we create that for you to the granularity level that is allowed by technology, within 48 hours of your request.



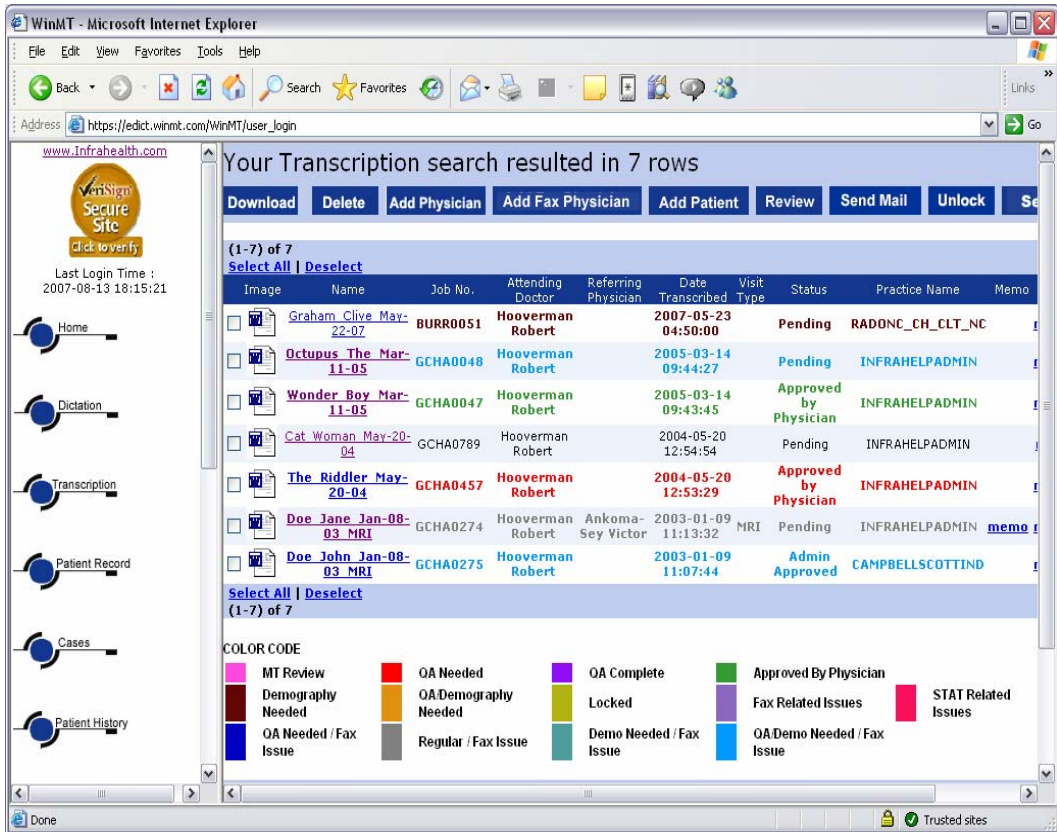
Last Name	First Name	DOB	SSN	
Donald_12	Duck_12	8/1/1950	457921479	Select
Donald_14	Duck_14	12/16/1928	627323304	Select
Donald_15	Duck_15	10/31/1958		Select
Donald_16	Duck_16	7/24/1952	455901431	Select
Donald_17	Duck_17	8/31/1986		Select

Our point-and-click and easy to use web based appointment scheduler allows your office or a call center to schedule patients from remote or multiple locations. You can even have patients scheduled when your office is closed.

Main features include:

- Entire scheduling process on one page for quick response
- Step by step process enables users to work with very little training
- No software needed, just log into the internet and your scheduler is ready to work
- One click function to create, modify and cancel appointments
- Multiple locations feeding into one main scheduler
- Multi provider, multi location facility available
- Patient demographic lookup tools
- User definable scheduling templates
- Appointment history tracking
- Recurring appointments
- User-defined, multi-view scheduling, color coding, display of multiple simultaneous providers
- Real time synch with Infrahealth's web based scheduler or any other scheduler





Infrahealth's web based technology provides the perfect Records Management module for all specialties.

Features Include:

- Share your reports with colleagues
- Review, edit and electronically sign reports
- Electronic faxing available
- Global access your reports
- HIPAA compliant
- Extensive search capability
- Mass storage of all of your reports, images and videos

Our medical Records Management System optimizes controlling, directing, and organizing patient health records and information. Enabling clients to achieve adequate and proper documentation of their organization's transactions.



Contact

Corporate Office

Infrahealth Group of Companies
6101 W. Courtyard Drive
Austin, TX 78730 USA

512.328.3535 Phone
512.233.1795 Fax

Phone

General Info. 877.328.3535
Sales 866.238.3450
Billing Inquiries 866.329.5773

Fax

Eastern Region 704.973.9323
Central Region 210.579.9000
Western Region 512.233.0708
Pacific Rim 512.233.0709

E-mail

info@infrahealth.com
sales@infrahealth.com
help@infrahealth.com
www.infrahealth.com



INFRAHEALTH
GROUP OF COMPANIES